



SHIROMANI GURDWARA PARBANDHAK COMMITTEE'S
Guru Nanak Khalsa College of Arts, Science and Commerce
(Autonomous)

(Affiliated to University of Mumbai and Recognized by Govt. of Maharashtra)
Accredited by NAAC (Third Cycle) With 'A' Grade with a CGPA of 3.54
College with Potential for Excellence

Student Satisfaction Index (SSI) Report

Academic Year 2023-24

Students Feedback on General Facilities Provided by College

The institution utilizes the Student Satisfaction Index (SSI) as a tool to obtain a quantitative evaluation from students regarding the quality of services provided.

The SSI survey, conducted online in February 2024, received a total of 1179 responses. These forms were made available on the institution's website, and students were granted the opportunity to provide feedback exclusively through their official college email addresses. This approach ensures a comprehensive and authentic representation of student perspectives on the institution's services.

The analysis was conducted based on the following factors (Online):

- Impression about Administrative facilities offered by College
- Impression about Teaching, Learning and Assessment
- Impression about Library, Laboratory, ICT
- Impression about facilities for extracurricular activities
- Impression about other general issues
- Impression about College and its reputation

The form consisted of 17 multiple choice questions. The respondent has to choose from upto 4 options - Excellent, Very Good, Average, Not Applicable for each question. The final score for each question was computed using the weighted average of the responses selected as per the table given below:

Sr.No.	Option	Weightage
1	Excellent	7
2	Very Good	5
3	Average	3
4	Not Applicable	Not used in computing average



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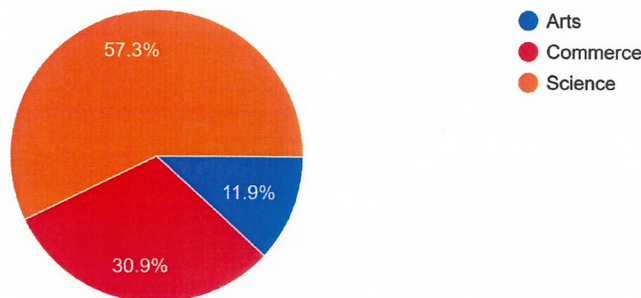
SSI Questionnaire:

1. Classrooms (Scales - Excellent Very Good Average)
2. Library (Scales - Excellent Very Good Average)
3. Laboratory (Scales - Excellent Very Good Average NA)

4. Canteen (Scales - Excellent Very Good Average)
5. Drinking Water Facilities (Scales - Excellent Very Good Average)
6. Toilet & Washrooms Facilities (Scales - Excellent Very Good Average)
7. Help & Support of Office Staff (Scales - Excellent Very Good Average)
8. NSS/NCC/Sports/ Extracurricular Activities (Scales - Excellent Very Good Average NA)
9. Conduct of intra/inter collegiate cultural Activities (Scales - Excellent Very Good Average NA)
10. Training & Placements (Scales - Excellent Very Good Average)
11. Surrounding of the college in terms of greenery, cleanliness etc (Scales - Excellent Very Good Average)
12. Students Grievance Redressal Mechanism (Scales - Excellent Very Good Average)
13. Support offered through facilities like freeship, scholarships & installments (Scales - Excellent Very Good Average)
14. Awareness about Women Development Cell & Counseling Cell (Scales - Excellent Very Good Average)
15. Encouragement towards industrial visit/field visit/student exchange (Scales - Excellent Very Good Average)
16. Multiple opportunities to learn and to grow academically as well as professionally (Scales - Excellent Very Good Average)
17. Overall impression about the College (Scales - Excellent Very Good Average)
18. Suggestions (if any)

**Students Feedback on General Facilities Provided by College
Analysis**

Faculty you belong to
1,179 responses

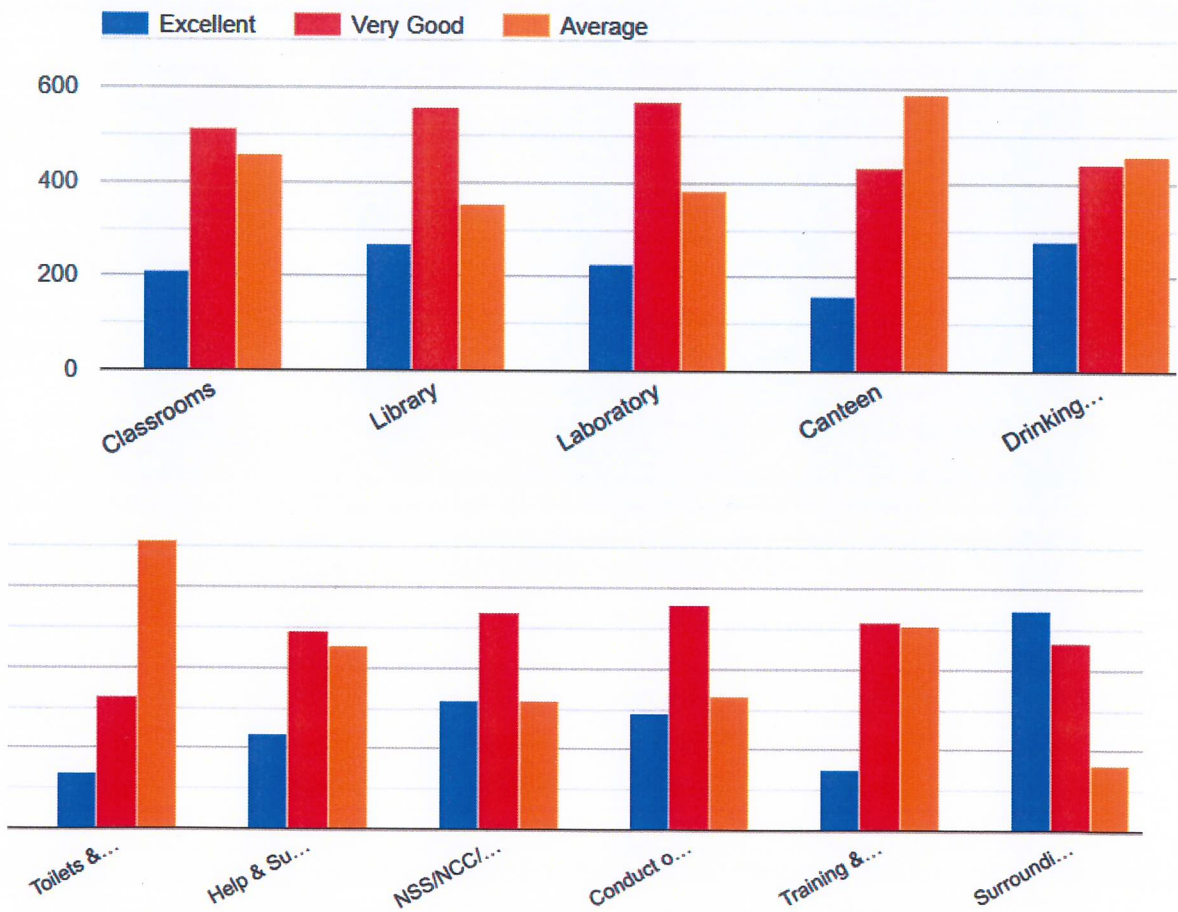
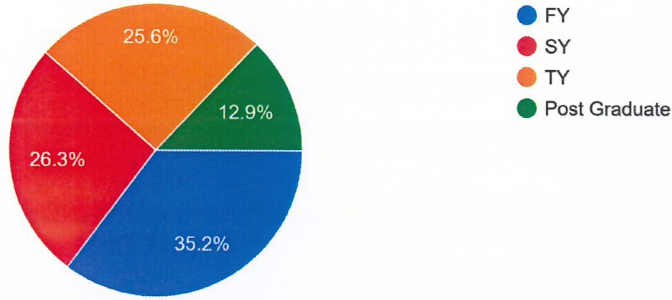




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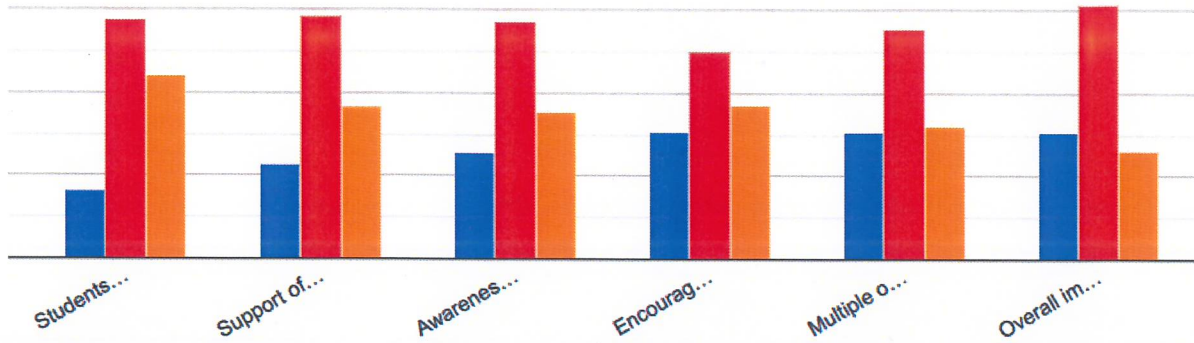
Current Class you belong
 1,179 responses





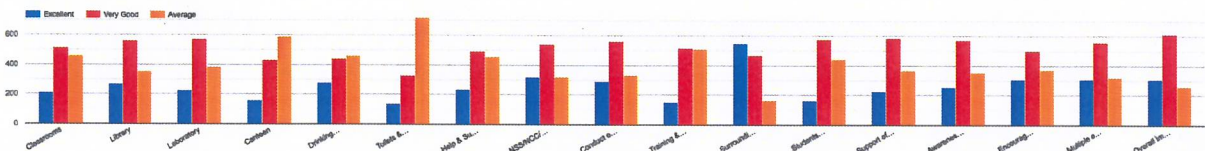
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Consolidated Report:

Students Feedback on General Facilities Provided by College



Roho Sharma
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